

## **BEND DIAL-A-Ride**

### **ADA PARATRANSIT ELIGIBILITY APPLICATION**

This application will determine eligibility for passengers unable to ride a fixed route bus due to a disability that is temporary, conditional or permanent. It is important that applications are filled out completely. Any incomplete applications will be returned.

After Dial-A-Ride receives your application, what can you expect?

- If you believe you qualify for Dial-A-Ride, you will be allowed service for 30 days while you complete and submit an application.
- You will receive notice whether or not you are eligible within 21 days of receipt of your completed application.
- Once accepted, re-certification will be required every three (3) years.
- If denied, please contact the Dial-A-Ride office (541-385-8680) to discuss the appeal process.

**If you need assistance completing this application, would like the application in an alternative format, or have additional questions about public transportation under the Americans with Disabilities act, contact the Dial-A-Ride office at: [541-385-8680](tel:541-385-8680). For persons with hearing or speech disabilities, call the Oregon Telecommunications Relay Service at [1-800-735-2900](tel:1-800-735-2900) TTY-Oregon Relay).**

**Please complete form and mail or fax to:**

**Cascades East Transit  
343 E Antler Ave  
Redmond, OR 97756  
Phone 541-385-8680  
Fax 541-548-9548**

## PERSONAL INFORMATION

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_

DOB \_\_\_\_\_ Address \_\_\_\_\_ Apt/Space # \_\_\_\_\_

Mailing Address if different \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Cross Street \_\_\_\_\_ Name of Building or Facility \_\_\_\_\_

Name of person/party responsible for applicants mail \_\_\_\_\_

Telephone: Day \_\_\_\_\_ Evening \_\_\_\_\_

Optional Cell Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

## EMERGENCY CONTACT PERSON

Please list two contact people to be notified in case of an emergency.

1. Name \_\_\_\_\_ Number(s) \_\_\_\_\_

Relationship to Applicant \_\_\_\_\_ Address \_\_\_\_\_

2. Name \_\_\_\_\_ Number(s) \_\_\_\_\_

Relationship to Applicant \_\_\_\_\_ Address \_\_\_\_\_

MOBILITY EQUIPMENT AIDS OR ASSISTANCE – This information will assist Dial-A-Ride in providing quality service.

1. Will you use any of these aids when riding Dial-A-Ride? (Check all that apply)

- |  |   |
|--|---|
| <input type="checkbox"/> Cane, Walker, Crutches or White Cane    | <input type="checkbox"/> <input type="checkbox"/> Service Animal    |
| <input type="checkbox"/> Communication Aid                       | <input type="checkbox"/> <input type="checkbox"/> Other _____       |
| <input type="checkbox"/> Portable Oxygen or other medical device | <input type="checkbox"/> <input type="checkbox"/> None of the above |

2. Will you use a **wheelchair or motorized scooter** when riding Dial-A-Ride:

- Yes       No

a. If you use a wheelchair or motorized scooter, which device will you use?

- Manual Wheelchair       Motorized Wheelchair        Motorized Scooter

b. Is the combined weight of you and your wheelchair or scooter more than 600 pounds?

Yes       No

c. Does your wheelchair or scooter exceed 48 inches in length or 30 inches in width?

Yes       No

**Note: We cannot accommodate you if your wheelchair or scooter exceeds 48 inches in length 30 inches in width or the weight is more than 600 pounds when occupied.**

**APPLICANT’S ASSESSMENT FOR PARATRANSIT ELIGIBILITY**

1. What prevents you from using the Cascades East Transit fixed route bus service?

**(check all that apply)**

Physical disability

Cognitive/Mental disability

Hearing disability

Other (explain) \_\_\_\_\_

Visual disability

2. Is the circumstance described above:

Temporary

Permanent

3. What circumstances prevent you from using fixed route transit?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Dial-A-Ride drivers are not able to perform the duties of a **Personal Care Attendant**.

(A person who provides assistance during a ride or at a destination). Will you be accompanied by a Personal Care Attendant when riding Dial-A-Ride?

Always

Never

Sometimes

5. When you arrive at your destination, does someone else need to be there to take responsibility for you before the driver leaves?  Yes     No

If yes, the emergency contact person you listed will be called if no one is available to receive you at your destination.

I certify that the provided information is correct:

Signature \_\_\_\_\_ Date \_\_\_\_\_

If completed by someone other than the applicant.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**APPLICANTS ABILITIES AND NEEDS (FUNCTIONAL ABILITY)**

The Following Section **MUST BE COMPLETED** by:  
**Applicant's PHYSICIAN, HEALTHCARE PROFESSIONAL or CASE MANAGER**

**INSTRUCTIONS:**

In deciding whether the applicant is eligible for the program please remember; an individual must have a disability and, as a result of their physical or mental impairment, they are on occasion, unable to board, ride, or exit from any accessible Cascades East Transit fixed route bus.

Please focus your response on the **functional ability of the applicant**. If an individual has a temporary medical condition, please provide information as to duration of that medical condition.

Client's Name: \_\_\_\_\_

1. Please check all the following that apply (functional ability) to the applicant:

- Can walk, use a wheelchair or scooter, etc., for 1/3 city block (approximately 200 feet) without help from another person?
- Can walk, use a wheelchair or scooter, etc., for 3 city blocks (1/4 mile) without help from another person?
- Can climb three 12 inch steps without help?
- Can wait outside for a bus for 30 minutes without help?
- Can travel to or from their home to a bus stop without assistance?
- Can get on and off a lift-equipped bus without help?

Does the client have the cognitive ability to ride the fixed bus system? **Yes** **No** (circle one)

2. Does the client require curb-to-curb service?  Yes  No  Sometimes

3. Does the client require door-to-door service (someone must help from door to bus)?

- Yes  No  Sometimes

If yes, why? \_\_\_\_\_

4. Can the client, with the assistance of a working wheelchair lift or other boarding assistance device, board, **ride**, and exit a Cascades East Transit bus? **Dial a Ride**

- Yes  No

**Applicant's condition is:**

Please check one:

Permanent     Temporary – From: \_\_\_\_\_ for how many months \_\_\_\_\_

Conditional, could use fixed route under some circumstances.

Please explain the circumstances in which you feel the applicant would be functional (*able*) to use the regular Fixed Route system:

Transport to and from fixed route

Adequate training on system

Other (describe)

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Name of Certifying Person (**Print**) \_\_\_\_\_

**I certify that the information I have submitted is my medical or professional opinion on my client's functional ability to use the fixed route bus system.**

Signature \_\_\_\_\_

Title \_\_\_\_\_ Telephone \_\_\_\_\_

Agency \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_

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